



Exception Management Software

Automatically monitoring and reporting on exceptions to safeguard your business



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Automating exception management procedures enforces best practice, ensures potential issues are avoided and removes the manual monitoring of business data. In short, automation provides 100% piece of mind in an unpredictable world.

Orbis Software and its global partner community have collaborated to deliver the drag and drop functionality you need to quickly and simply automate your exception reporting procedures.

The Problem:

Effective exception management is critical as it ensures best practices are adhered to, potential issues are avoided and the company can eradicate financial or competitive risks. Yet exception management for many still involves employees manually monitoring systems for potential issues.

The Solution:

TaskCentre removes this costly overhead by automatically monitoring your business data and notifying employees of any potential issues. It will also start and report on any associated workflows.



Exception reporting via email and SMS

Having the right information at the right time can often be the difference between success and failure. Yet despite investment in business management software organisations still rely on staff to monitor and react to business exceptions.

TaskCentre can dynamically monitor all your systems for key data and send email or SMS exception reports to either internal and external recipients when required. It can also build escalation capabilities into your exception reports.

Automated exception reports with attachments

Detailed exception reporting is a critical business process for any organisation. Without comprehensive exception reporting delays can occur, stock can perish, account managers can trade with accounts that are on hold or customers may suffer poor customer service. Yet detailed exception reporting can be a time consuming process and prone to errors.

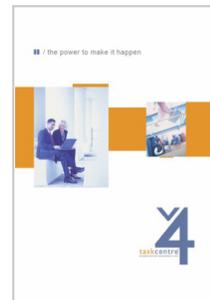
TaskCentre can automate the creation and delivery of detailed exception reports (MS Word, Crystal Reports, SSRS, HTML). Employees benefit from less administration and 100% accurate information relating to a business exception.

Exception reporting with workflow

Exception management has four distinct phases; identification, evaluation, action and review but dealing with the action and review phases can be difficult for most business applications with many lacking the functionality to do so.

TaskCentre not only addresses phases one and two, through its business alerting and document automation capabilities, but its workflow engine allows businesses to create unique employee workflows and report on process closures.

Want to learn more about TaskCentre?



TaskCentre Brochure

What is TaskCentre, how does it work and what will it do for your business? Find out today.

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